

Annex IV

Death and disability compensation

1. From 1 January to 31 December 2019, 183 death and disability claims amounting to \$7.4 million were processed, out of which 132 amounting to \$5.9 million were paid.
2. As at 31 December 2019, there were 502 pending claims, of which 415 had been pending for more than 90 days. Of those 415 claims, 92 were awaiting additional medical information requested from permanent missions; 315 were awaiting assessment of the percentage of permanent impairment from the Medical Services Division (301 are related to post-traumatic stress disorder occurred in the peacekeeping missions); 4 were awaiting notification of casualty confirmation from field missions; and 4 had been certified and were pending payment.
3. Following the receipt of numerous post-traumatic stress disorder claims, the Department of Operational Support, with the Office of Legal Affairs, coordinated the development of guidelines for the purpose of evaluating compensation claims for injury caused by post-traumatic stress disorder to ensure that all eligible individuals were compensated appropriately, while ensuring the fairness and transparency of the compensation process and reimbursement of only valid and substantiated claims. The majority of those injuries were caused by events that had occurred 15 to 20 years ago at missions such as the United Nations Protection Force (UNPROFOR) and United Nations Preventive Deployment Force (UNPREDEP). The submission of such claims is often delayed because symptoms of post-traumatic stress disorder can take years/decades to be felt or be recognized. The post-traumatic stress disorder claims are now being reviewed by specialists in the field to ascertain whether causation is linked to service in a United Nations mission and to determine the percentage of permanent impairment. As at 31 December 2019, of 327 pending post-traumatic stress disorder claims, 26 claims had been reviewed and evaluated. Of the reviewed claims, 1 for UNFICYP was processed and paid on 30 December 2019, 1 was denied and 24 relating to closed missions were pending due to the non-availability of cash. A provision to cover the costs has been included in the support account budget for the 2020/21 period.
4. The Secretariat endeavours to settle death and disability compensation claims as expeditiously as possible and within 90 days of receipt of claims when all documentation is provided.

Status of claims for death and disability compensation: 2019

A. Summary of death and disability compensation

	Claims paid		Claims rejected		Claims closed ^a		Claims pending	
	Number	Amount (thousands of United States dollars)	Number	Amount (thousands of United States dollars)	Number	Amount (thousands of United States dollars)	Number	Amount (thousands of United States dollars)
<i>Peacekeeping mission</i>								
MINUJUSTH	1	70	–	–	–	–	–	–
MINUSCA	27	1 163	6	234	8	205	16	594
MINUSMA	41	2 578	2	35	5	147	93	1 154
MINUSTAH	1	12	–	–	–	–	–	–
MONUSCO	21	1 148	7	339	1	70	32	883
UNAMID	11	205	3	90	6	22	7	265

<i>Peacekeeping mission</i>	<i>Claims paid</i>		<i>Claims rejected</i>		<i>Claims closed*</i>		<i>Claims pending</i>	
	<i>Number</i>	<i>Amount (thousands of United States dollars)</i>	<i>Number</i>	<i>Amount (thousands of United States dollars)</i>	<i>Number</i>	<i>Amount (thousands of United States dollars)</i>	<i>Number</i>	<i>Amount (thousands of United States dollars)</i>
United Nations Confidence Restoration Operation in Croatia	—	—	—	—	—	—	3	88
UNFICYP	1	12	1	—	1	11	9	108
UNIFIL	4	22	—	—	—	—	18	212
UNIIMOG	—	—	—	—	—	—	1	11
UNIKOM	—	—	—	—	—	—	7	71
UNISFA	21	646	4	137	1	27	8	189
UNMEE	—	—	—	—	—	—	3	33
UNMIK	—	—	—	—	—	—	2	22
UNMIL	—	—	1	—	—	—	—	—
UNMIS	—	—	—	—	—	—	1	14
UNMISS	1	1	3	231	1	7	10	212
UNOCI	3	22	—	—	—	—	2	147
UNPREDEP	—	—	—	—	—	—	3	34
UNPROFOR	—	—	1	—	—	—	287	3 356
Total	132	5 879	28	1 066	23	489	502	7 393

B. Death compensation

<i>Peacekeeping mission</i>	<i>Claims paid</i>		<i>Claims rejected</i>		<i>Claims closed*</i>		<i>Claims pending</i>	
	<i>Number</i>	<i>Amount (thousands of United States dollars)</i>	<i>Number</i>	<i>Amount (thousands of United States dollars)</i>	<i>Number</i>	<i>Amount (thousands of United States dollars)</i>	<i>Number</i>	<i>Amount (thousands of United States dollars)</i>
MINUJUSTH	1	70	—	—	—	—	—	—
MINUSCA	13	990	2	149	—	—	6	415
MINUSMA	31	2 389	—	—	2	147	3	150
MONUSCO	13	960	4	294	1	70	6	448
UNAMID	4	146	1	70	—	—	2	147
UNIFIL	—	—	—	—	—	—	1	77
UNISFA	7	518	1	77	—	—	3	77
UNMIK	—	—	—	—	—	—	—	—
UNMIL	—	—	1	—	—	—	—	—
UNMISS	—	—	3	231	—	—	1	77
UNOCI	—	—	—	—	—	—	1	70
Total	69	5 073	12	821	3	217	23	1 461

C. Disability compensation

<i>Peacekeeping mission</i>	<i>Claims paid</i>		<i>Claims rejected</i>		<i>Claims closed^a</i>		<i>Claims pending</i>	
	<i>Number</i>	<i>Amount (thousands of United States dollars)</i>	<i>Number</i>	<i>Amount (thousands of United States dollars)</i>	<i>Number</i>	<i>Amount (thousands of United States dollars)</i>	<i>Number</i>	<i>Amount (thousands of United States dollars)</i>
MINUSCA	14	173	4	85	8	205	10	179
MINUSMA	10	189	2	35	3	—	90	1 004
MINUSTAH	1	12	—	—	—	—	—	—
MONUSCO	8	188	3	45	—	—	26	435
UNAMID	7	59	2	20	6	22	5	118
United Nations Confidence Restoration Operation in Croatia	—	—	—	—	—	—	3	88
UNFICYP	1	12	1	—	1	11	9	108
UNFIL	4	22	—	—	—	—	17	135
UNIIMOG	—	—	—	—	—	—	1	11
UNIKOM	—	—	—	—	—	—	7	71
UNISFA	14	128	3	60	1	27	5	112
UNMEE	—	—	—	—	—	—	3	33
UNMIK	—	—	—	—	—	—	2	22
UNMIL	—	—	—	—	—	—	—	—
UNMIS	—	—	—	—	—	—	1	14
UNMISS	1	1	—	—	1	7	9	135
UNOCI	3	22	—	—	—	—	1	77
UNPREDEP	—	—	—	—	—	—	3	34
UNPROFOR	—	—	1	—	—	—	287	3 356
Total	63	806	16	245	20	272	479	5 932

^a Claims listed as closed are awaiting additional documentation (usually medical information) from Governments for which several reminders have been sent to the permanent missions. These claims are not rejected and can be reopened at any time upon submission of additional documentation by troop-contributing and police-contributing countries.